



**Installation Technician
Traveling
Job Description**

Position Summary

As an Installation Technician/Electrician's Helper you will be responsible for supporting the installation projects for new and existing clients throughout the US. This position works in collaboration with teams dedicated to installing and upgrading client products and equipment. This will include installing the infrastructure and cabling to support, kiosks, tablets, phones, stations and other client products and equipment. The position will also be responsible for assisting Electricians with basic electrical systems installation, repair, and maintenance performing the more routine tasks of the electrical trade, taking direction from – and under the supervision of – the electrician and team leads.

Key Responsibilities

- Measuring, cutting, and bending rigid conduit, using a tape measure and hand tools
- Installing and bending rigid conduit using manual benders
- Pulling electrical wire and cable in conduit using manual and power equipment
- Pulling cable using manual and power equipment, terminating, and troubleshooting cabling.
- Operating power tools such as drills, saws, pullers, tuggers, etc
- Anchoring and installing client equipment such as kiosks, video visitation units, stations, and tablets.
- Managing, maintaining, and properly caring for inventory of materials, equipment, and tools.
- Testing equipment to ensure proper working condition
- Assisting Installation Electricians by performing various assigned tasks.

Knowledge, Skills, and Abilities

- Ability to work all tasks to completion with a high sense of urgency and the highest work quality
- Working knowledge and/or the ability to learn applicable practices, standards, and codes (electrical, cabling, fiber, wireless, networking, conduit, industry, and equipment)
- Delivering services in a timely and effective manner to ensure optima; system performance resulting in highly satisfied customers.
- Demonstrating safe and responsible work habits in correctional facilities to avoid injuries, damage to property, and unnecessary security risks to team and company.
- Exhibit professional appearance and conduct in accordance with Company standards while working with corrections staff and offenders.



- Able to properly use the basic tools such as drills, screwdrivers, wire strippers, hand tools, power tools, etc.
- Capable of learning with basic instruction and on the job training
- Tech-Savvy; interest in technology and learning more about computers, networks, and mobile devices.
- Mechanical aptitude and problem-solving skills.

Experience & Requirements

- 2+ years' experience bending conduit, cabling, electrical, basic construction
- Must be able to pass multiple, in-depth criminal history background checks
- Willingness to travel up to 315 days per year
- Valid driver's license and good driving record
- Networking and/or fiber experience a plus

Physical Requirements:

- Must be able to bend, twist, stoop, squat, crawl, climb, kneel, balance, push, pull and reach overhead.
- Lift 50 pounds, 20 or more times per day and constantly move about on the feet.
- Climb ladders of all type's multiple times per day.
- Complete full day assignments involving overhead work.
- Must be able to positively identify different colors of wiring.
- Must be able to physically lift up to and more than 75 pounds
- Repetitive use of arms, hands, and fingers
- Ability to wear Personal Protective Equipment
- Ability to work at elevated heights on ladders and/or scaffolds
- Must be able to physically work up to ten-hour days
- Physical work is a primary part (more than 75%) of the job
- Specific vision abilities required by this job include close vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

Supporting Competencies:

Accountability & Dependability - Takes personal responsibility for the quality and timeliness of work and achieves results with little oversight.

Adaptability & Flexibility - Adapts to changing business needs, conditions, and work responsibilities and works with a variety of situations, individuals, groups, and varying customer needs

Attention to Detail - Diligently attends to details and pursues quality in accomplishing tasks
Communication: Communicates effectively and respectfully verbally and in writing. Follows instructions and shares information appropriately. Engages in meaningful two-way conversations. Listens attentively and clarifies information when necessary



Creative & Innovative Thinking - Develops fresh ideas that provide solutions to all types of workplace challenges.

Customer Focus - Builds and maintains customer satisfaction with the products and services offered by the organization; provides excellent service to internal and external customers

Development & Continual Learning - Displays an ongoing commitment to learning and self-improvement; desiring and making an effort to acquire new knowledge or skills for work

Listening - Understands and learns from what others say.

Stress Tolerance - Maintains composure in highly stressful or adverse situations.

COVID-19 Considerations:

Nothing is more important to ShawnTech than making sure that we protect the health and safety of our teams. Given the importance of employees to our company, we will continue to respond to employee needs during the unfolding challenge of the pandemic. ShawnTech Communications, Inc. provides Personal Protective Equipment (PPE) and Safety Training to keep you healthy and safe.